



**SUBJECT: Annual Report from Burlington Ombudsman**

**TO: Committee of the Whole**

**FROM: Clerks Department**

Report Number: CL-09-17

Wards Affected: Not applicable

File Numbers: 110-03

Date to Committee: April 3, 2017

Date to Council: April 18, 2017

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**Recommendation:**

Receive and file clerks department report CL-09-17 providing the annual report from ADR Chambers, Ombudsman for the City of Burlington.

**Purpose:**

- An Engaging City
  - Good Governance

The purpose of this report is to transmit the 2016 annual report from ADR Chambers, Ombudsman for the City of Burlington.

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**Background and Discussion:**

The *Public Sector and MPP Accountability and Transparency Act* came into force on January 1, 2016. This legislation expanded the function of the provincial Ombudsman to include investigation of decisions or recommendations with respect to the administrative acts of a municipality. The Municipal Act allows a municipality to appoint an Ombudsman to have the same responsibility for conducting investigations with respect to these administrative acts of the municipality. In January 2016, Council appointed ADR Chambers as the Ombudsman for the City of Burlington. As part of the agreement with ADR Chambers they are required to submit an annual report to Council. The 2016 annual report is attached as Appendix A.

**Financial Matters:**

The administrative fee for ADR Chambers is \$1,000 per month. There are additional costs for investigations.

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**Conclusion:**

This report transmits the annual report from ADR Chambers.

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Respectfully submitted,

Angela Morgan

City Clerk

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**Appendices:**

- A. 2016 Annual Report from ADR Chambers

**Report Approval:**

All reports are reviewed and/or approved by Department Director, Director of Finance and Director of Legal. Final approval is by the City Manager.